



Privacy Statement

Omnocard processes personal data. We wish to inform you about this clearly and transparently. This privacy statement will answer your most important questions about the processing of personal data by Omnicard in the Netherlands.

In this privacy statement we will use certain terms. Below is an explanation of those terms.

- *Personal data*: data that directly or indirectly identify you. Examples are your name and address.
- *Processing*: any acts that can be performed in relation to personal data. These may include collection, but also storage, use and removal of your data from our records .

Whose personal data are processed by Omnicard?

We process personal data of persons with whom we have, wish to have, or used to have, a direct or indirect relationship. These may include personal data of:

- clients and their representatives;
- persons who show an interest in our products and services; or
- persons who are associated with a business or organization with which we have, wish to have, or used to have, a relationship.

Please note: if your business or organization provides us with personal data of employees or Ultimate Beneficial Owner(s), you are under the obligation to inform your employees or Ultimate Beneficial Owner(s) thereof. You may provide them with this privacy statement, so that your employees or Ultimate Beneficial Owner(s) can see how we treat their personal data.

To protect your interests as well as our own, we may process personal data of third parties. We may do so, for example, for purposes of fraud control.

Who is responsible for the processing of my personal data?

Omnocard process personal data and is therefore responsible for processing your data.

For what purposes does Omnicard process personal data?

We process personal data for the following purposes:

a. To be able to enter into a relationship with you

If you wish to become a Omnicard client, or if you wish to purchase a new product or a new service, we will require personal data. The data we received from you can also be used for analysis to assess whether you qualify for a particular product.

b. To maintain the relationship with you and to execute orders

If you are an Omnicard client, we want to provide you with quality service. For that purpose, we process personal data. We will use your name and address details, for example, to maintain contacts with you.



d. For purposes of development and improvement of our products and services

In order to be able to continue to provide you with quality service, we are constantly developing and improving our products and services. In some cases, this may involve the processing of personal data, for example if you have a question about a product.

e. For promotional and marketing purposes

We may process your personal data for promotional or marketing purposes. For example, to inform you about a new product that may be of interest to you, or to better anticipate your wishes. If you do not wish to be contacted for commercial purposes, please notify the Omnicard location that you do business with. We also link your use of our website to personal data that is known to us in order to improve our services to you and/or to show relevant ads to you. We may combine the personal data we have recorded about you to use to perform analyzes. Using this analysis, we can improve the service provided to you. We can also use this analysis to provide insight to our customers for the purpose of benchmarking purposes.

f. Conclusion and execution of agreements with suppliers and corporate clients

If you have business contacts with Omnicard, we may process your personal data. For example to be able to ascertain that you are authorized to represent your company.

g. To perform statutory obligations

We are required by certain national and international laws and regulations to collect data about you. For example we are sometimes required to initiate a (further) investigation if you have certain assets or in the event of an unusual transaction in your account. Furthermore, we might be required to ascertain who the ultimate beneficial owner (UBO) is of a company with which we have a relationship. Laws and regulations may also require us to disclose (analyzed) data about you to a government or regulatory body, e.g. the Netherlands Authority for the Financial Markets or the European Central Bank. In order to fulfill legal requirements and conventions, we sometimes have to disclose personal data to tax authorities within or outside the Netherlands. In addition, based on our duty of care, we are required to process personal data whenever there is cause to do so.

h. For purposes of our operations

As a service provider, it is important to us, and necessary, to have a good overview of our client relations.

i. For archiving purposes

We do not collect more personal data than is necessary for the purposes set forth above. If we do not store the data for those purposes, we may nonetheless do so for archiving purposes. That means that the data will only be used for legal proceedings, or for historic, statistical or scientific purposes.



Does Omnicard also process sensitive data?

Sensitive data are special types of personal data, for example data concerning physical or mental health, criminal data or racial or ethnic data.

Omnocard will process sensitive data only if so required by law, with your consent, or at your request. If you request us to record sensitive data about you, or if you disclose such data yourself, we will only process them if that is necessary for our services.

How does Omnicard treat my personal data?

Your personal data are stored carefully and no longer than necessary for the purpose for which they were processed. Within Omnicard, your personal data can be used only by employees who require access to such data for the performance of their duties. Our employees are subject to a confidentiality obligation.

If we wish to use data for a purpose other than that for which they were originally processed, then we may only do so if the two purposes are closely related. Your personal data may also be shared between the various Omnicard divisions and subsidiaries, but only if this is reconcilable with the purpose for which the personal data were collected and if this is compliant with other requirements following from applicable privacy laws and regulations.

We sometimes engage third parties to edit personal data. We can engage third parties only if this fits the purpose for which we have processed your personal data, e.g. for promotional and marketing purposes. In addition, such third party may only obtain our order if he has demonstrably taken appropriate security measures and warrants confidentiality.

Your personal data will not be sold or hired out.

Can I view the personal data that Omnicard processes about me?

Yes, you may request a summary of the personal data processed about you from the CUSTOMER location that you do business with.

If you feel that your personal data have been processed incorrectly or incompletely, or if you feel that such processing was unnecessary, then you can file a request for editing, supplementation or removal your personal data by sending an email to: PrivacyManager.nl@omnicardsolutions.com.

Who can I turn to if I have a question or a complaint?

If you have any questions or complaints about Omnicard's processing of personal data, please send an email to: PrivacyManager.nl@omnicardsolutions.com.

Can Omnicard modify this document?

Yes, we can change our privacy statement from time to time if needed. If we apply new data processing, we will adjust the privacy statement thereon. And if these changes are important to you, we will point this out to you or we will make these changes prominently visible on the website. The most actual version of our privacy statement can always be found at www.omnicard.nl.